

# Rising Lights FAQS

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# **Accessibility**

# Will there be allocated places in venues for wheelchair users?

There will be allocated places for wheelchairs users.

# Will there be provisions for visually impaired people?

Yes, please do get in touch so that we can ensure the best care for you at Rising Lights.

# Will there be provisions for people who are hard of hearing?

Yes, we will have a hearing loop available, please do get in touch so that we can ensure the best care for you at Rising Lights.

# Are Dogs allowed on the premises?

We do not allow animals on to the Rising Lights sites and in meeting venues except for guide, hearing, or registered assistance dogs, including those in training. Please bring the dog's 'Assistance Dog's (UK)' identification book (or the appropriate international equivalent) with you.

Due to health and safety reasons, we do not allow emotional support animals on the site.

# **Accommodation**

#### Is accommodation included?

No. You will need to book your own accommodation.

There are few half board tickets available to book.

- 1. Tickets for 2 adults, 4 nights in the Livermead hotel in a **double room** including breakfast and 2 course dinner daily for £850
- 2. Tickets for 2 adults, 4 nights in the Livermead hotel in a **twin room** including breakfast and 2 course dinner daily for £850
- 3. Ticket for 1 adults, 4 nights in the Livermead hotel in a **single room** including breakfast and 2 course dinner daily for £425

## What accommodation options are there?

Torquay has a range of options for accommodation at all sorts of budgets: you can book to camp or bring your caravan, or you can choose to stay in a hotel, a bed and breakfast, or self-catering accommodation.

#### How much is accommodation?

Exact details are on our website; there is the option to camp as well. Even though the nearest camping and caravanning options are in Paignton, there is a regular bus service that runs every 12 minutes (every 30 minutes in the evening) along the coast road linking Paignton and Torquay, as well as a regular train service.

# **Bookings and Tickets**

# **How much for Rising Lights cost?**

Adult tickets: £160 18-24s Ticket: £100 Under 18s: £40

Under 18 months are free

## Do I need to book?

Yes, you cannot buy tickets on the door.

# Are day tickets available?



Day tickets are now available for Wednesday, Thursday and Friday. These cost £60 per day and do not include any children and youth provision.

## Can I pay in instalment?

Unfortunately, we don't have the ability to pay in instalments.

## Is there an early bird rate?

No, due to this being the first ever Rising Lights event we are unable to provide this.

#### Are there any discounted rates?

There are no discounted ticket prices. We have kept the cost of an adult ticket low to accommodate all people, whilst ensuring our first year meets its budget to allow us to host Rising Lights in future years.

#### What if I need to cancel?

To cancel your booking please contact the Rising Lights team on hello@risinglights.co.uk as soon as possible. Cancellation will not take effect until written confirmation has been received by mail or email. If this is not received before 01 March 2026 no refund will be given. If you cancel your booking, a cancellation charge will be applied. Cancellation charges increase nearer the time of the event; these charges are tabled below. We recommend that you take out appropriate insurance to cover you for the possibility that you are unable to attend the event. For any refunds processed, FIEC has no liability for costs incurred by you beyond those of the event ticket fees.

Date Cancellation Received	Refund Charges	
Before 1st September 2025	25% of total booking price	
On 1 <sup>st</sup> September 2025 – 28 <sup>th</sup> February	50% of total booking price	
2026		
On 1st March 2026	No refunds will be issued.	

#### Can I transfer my tickets to another person?

Adult tickets are transferrable up to two weeks before the event. Tickets for under 18s may only be transferred if there is space available in the age-appropriate group, as we have strictly limited spaces in each group. Transfer requests should be emailed to <a href="mailto:hello@risinglights.co.uk">hello@risinglights.co.uk</a>

# **Children and Youth Groups**

## Are there groups for under 18s?

Yes, there are groups available for children and youth aged 6 months – 18 years (and still in Year 13 or equivalent).

## When will the under 18's groups run?

The under 18s groups will run Tuesday – Friday. Drop off from 09:15 and pick up from 12.30pm.

Children aged 6 months – 2 years, will only be able to do half sessions in the morning. The first sessions will drop off at 09.15 and pick up at 10.45. The second session will drop off at 11.15 and pick up at 12.30.

For Age groups 10+ groups, they will begin Monday evening at 18.30 and will be meeting both in the morning and in the evening at 18.30 – 20.00.

Here is a table of the venues and whether they are two sessions or one.

Venue	Age	Sessions
About Space, Hampton by Hilton	15yrs - 18yrs	1x morning session and 1x
		evening session
Function Room at Abbey Sands	11yrs - 14yrs	1x morning session and 1x
		evening session
Spanish Barn, Torre Abbey	10yrs - 11yrs	1x morning session and 1x
		evening session
Greenway & Marquee, TLH Toorak	8yrs - 9yrs	1x morning session
Chatsworth Suite, TLH Toorak	5yrs - 7yrs	1x morning session
Burdett Suite, Riviera Centre or	3yrs - 4yrs	1x morning session
Arlington Suite at TLH Toorak		
Grace Morell B & C, Riviera Centre	25mnths -	1x Half morning
	36mnths	
Grace Morell A, Riviera Centre	12mnths - 24mnths	1x Half morning
Grace Morell D, Riviera Centre	6mnths - 12mnths	1x Half morning

## Why are the creche sessions split into two sessions? Can my child attend both?

The creche is split into early morning and late morning to allow parents to attend one of the morning bible readings. It is not possible for your child to attend the creche all morning.

## What does the Children and Youth Programme look like?

The Children and Youth will be looking at Phillipians alongside the adults. Each group will be tailored to age-appropriate teaching along with games, crafts and discussion.

## What if my child has additional needs?

Please do get in touch with us on how we can best care for your child.

# **Dates**

## When is Rising Lights?

Rising Lights will begin on Monday 6th April 2026 and finishes Friday 10th April 2026.

# **Exhibiting**

Can my organisation exhibit at Rising Lights?



Yes, we have exhibition stands. Please get in touch for more information.

# **Guest Services**

# Where do I go to find out information once I arrive at Rising Lights?

Guest Services will be available at the Riviera International Centre whilst the centre is open. All event information can also be found on the app.

# **Speakers**

# Who is speaking at Rising Lights?

Paul Mallard is our bible reading speaker. During the morning, he will be teaching on Philippians. This will be repeated to allow everyone to attend.

Our **track** speakers are:

Author, Tim Chester.

Evangelist, Glen Scrivener.

Steve and Siân Robinson from The Cornerstone Collective.

Historian Sharon James from the Christian Institute.

Andy Robinson from South Central Ministry Training Course.

Rachel Jones, author and editor at The Good Book Company.

Speakers from CARE.

# **Parking**

## Is their parking at the Riviera International Centre?

Yes, the Riviera International Centre's has a pay and display car park.

## Which venues have parking?

The Livermead House Hotel and TLH Toorak have pay and display car parks.

The Grand and Torre Abbey do not have parking.

Upton Vale Baptist Church does not have its own car park. But there are pay and display car parks nearby.

You can find where to park here: Find a car park - Torbay Council

# Where can I park in Torquay?

Torquay has several pay and display car parks. Find a car park - Torbay Council

You can purchase a four-day permit from Torbay Council for £30 or an eight-day permit for £54. More details can be found <u>Car park permit - Torbay Council</u>

Abbey Park Car Park

24 hours



- 27 spaces
- 0 disabled spaces
- 0 parent and child spaces
- 0 motorcycles spaces
- Up to 17 hours is £11.00

## Shedden Hill Car Park

- 24 hours
- 176 spaces
- 10 disabled spaces
- 0 parent and child spaces
- 3 motorcycle spaces
- Up to 17 hours is £10.50

# Torre Valley Car Park

- 24 hours
- 150 spaces
- 0 disabled spaces
- 0 parent and child spaces
- 0 motorcycle spaces
- Up to 17 hours is £10.50

## Town Hall Car Park

- 24 hours
- 182 spaces
- 9 disabled spaces
- 0 parent and child spaces
- 3 motorcycle spaces
- Up to 17 hours is £9.60

# Union Square Car Park

- Open 07.30-19.00
- 397 spaces
- 16 disabled spaces
- 9 parent and child spaces
- 2 motorcycle spaces
- Up to 17 hours is £9.60

The Riviera Hotel has all day parking for £10 Abbey Sands Hotel has all day parking for £12

# **Programme**

Can you tell me more about what happens at Rising Lights?

Rising Lights is a gathering for five days by the coast to hear God's word, to praise our risen Saviour, and to rest. With plenty for adults, teens, and kids, alongside space to enjoy Torquay with friends and family.

There will be daily bible readings, which run alongside 4 different seminars. The morning bible reading will be repeated to allow all guests attend as well as attend a seminar. The seminars are not repeated; there will be 8 different seminars in total. The under 18s groups will meeting the mornings alongside the bible readings and seminar tracks. The afternoons are deliberately informal seminars so guests can take a break and enjoy Torquay and the surrounding areas. The evenings will begin with an all-age celebration, followed by two evening celebrations. Youth groups (aged 10+) will meet again during the first evening celebration.

Rising Lights is based at the Riviera International Centre, and various venues within a 20-minute walk from the Riviera International Centre.

# **Security**

## What security is there?

There will be trained SIA stewards at each venue. Bag checks will be completed at each venue, and all guests must present their wristband to gain entry.

#### Can I bring bags with me to the venues?

All bags will be checked before entering each venue. You will not be allowed to bring any large bags such as suitcases.

## **Students**

# Are students welcome at Rising Lights?

Yes of course! We are working with UCCF to map out what the provision for 18-25s will look like.

#### Is there a student discount on ticket prices?

Yes, all 18-24 tickets are £100.

# The Event

# Why is it called Rising Lights?

Christians are to shine like stars in the sky as they hold firmly to the word of life (Philippians 2v14-16); we're to be the light of the world, like a lamp on a stand in a dark house (Matthew 5v14-16). Our prayer is that Rising Lights encourages believers to live like that in our culture as they keep their eyes fixed on Jesus Christ, the true Light.

## Is it just for FIEC churches?



While it's aimed at FIEC churches and this is our primary market, others are welcome, just like they would be at our Leaders' Conference and Local Conferences

## Is it another Leaders' Conference?

No. Although it takes place at the Riviera Centre in Torquay where the FIEC Leaders' Conference was held for three years, Rising Lights is a new event aimed at the whole church, not just leaders.

# Is this a replacement for Word Alive?

While it sits in the Easter slot where Word Alive was, Rising Lights is a brand new event to serve FIEC churches. There will be some overlap with what Word Alive used to do in terms of Bible-teaching, worship and a full youth and children's programme, but it is not the same event.

# **Venues**

## Where is Rising Lights being held?

Rising Lights will be based at the Riviera International Centre, with various venues within a 20-minute walk from the Riviera International Centre.

The seminar venues will be at The Livermead House Hotel, The Grand, Upton Vale Baptist Church and The Riviera Hotel.

## Why is it in Torquay and not more central?

We are trying to achieve a blend of venue size and affordability with convenience of attendance. Large conference spaces in more central areas are much more expensive and there is far less affordable accommodation around them. Torquay is a good blend of affordability and accessibility. Though it is a long drive for many, it is a straightforward drive with motorway or dual carriageway until the last few miles. It is also easily accessible by train.

# **Volunteering**

## Can I volunteer at Rising Lights?

All the information about volunteering can be found on our website.

People can volunteer for the Welcome Team, Children & Youth Team, or Tech Team.

<u>Rising Lights - 6-10 April, 2026 - FIEC</u>

# Worship

Who will be leading our worship at Rising Lights?

Phil Moore and Colin Webster.