

Volunteer Technical Support Role Outline



Mon 29 Mar to Fri 2 Apr 2027, Torquay

City Sound and Lighting Ltd will be leading the Audio, Video, Lighting and technical requirements across the whole event. We hope by offering volunteers the opportunity to serve on the technical team, this will also benefit local churches as the teams return.

Location: Various venues in Torquay

Role purpose: To work alongside and under the supervision of external professional contractors to help facilitate some of the technical requirements of the event.

Team context: You will be part of a team reporting to the technical lead, Steve Collis.

Hours of work: You will be required to be flexible and serve across long days, as a team we need to cover sessions between 08:00-23.30. Team members will serve an 8-hour day. This time is likely to be spread throughout the day and there will be scheduled meal breaks and time off.

The role will begin with a lunchtime briefing on the Monday (6th) so arrival and check in etc will need to be before this briefing. The role includes helping to pack up once the delegates leave so we anticipate departure being late on Friday (10th). A full-time steward is preferable, however if you would like to volunteer part time, please get in touch.

Remuneration: This is a voluntary role.

Full-time volunteers will have accommodation with breakfast Monday-Friday plus two meals a day provided. There will be a staff lounge for you to be able to relax and take time off.

Key tasks: Your tasks will vary at each venue.

- Working with minimal supervision to operate sound desks.
- Liaise with session hosts and speakers.
- Use of two-way radio comms.
- Keeping the green room stocked and clean.

- A passion for delivering the technical needs of the event.
- Report to the team leaders.
- Unload and load the vans.
- Join in with daily team prayer briefings.
- Support other teams when necessary.
- Assist with behind-the-scenes jobs when required.
- Move furniture, either stage or audience seating.
- Keep all areas clean and tidy.

Job Relationships:

- You will report to the technical lead, Steve Collis of CSL, who will be available to assist, and roaming around all venues across Torquay

Person Specification:

- This role is representing FIEC at a gospel sharing event so has a requirement for someone with an active Christian Faith.
- Recent experience operating audio and visual equipment independently is essential.
- Role will often involve simple Audio & Video side by side.
- Quick to learn.
- Lots of energy and fitness to aid with loading and unloading.
- Flexibility.
- Attention to detail.
- The ability to follow instructions and take initiative when necessary.

Support given:

- Role specific training and induction.
- All volunteers will be sent a volunteer handbook covering relevant information and volunteer policies.
- Direct line to area lead and technical team lead via radio or phone.

Volunteers will be required to:

- Be in agreement with the FIEC Doctrinal Basis and FIEC Values.
- Be over the age of 18
- Be able to commit to volunteering for the whole week
- Complete the applications form with 2 references
- Eligible to volunteer in the UK
- Complete a safeguarding self-declaration